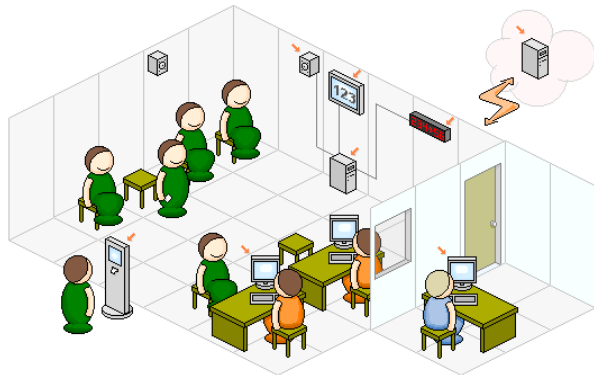


Queue Management System

Product Profile

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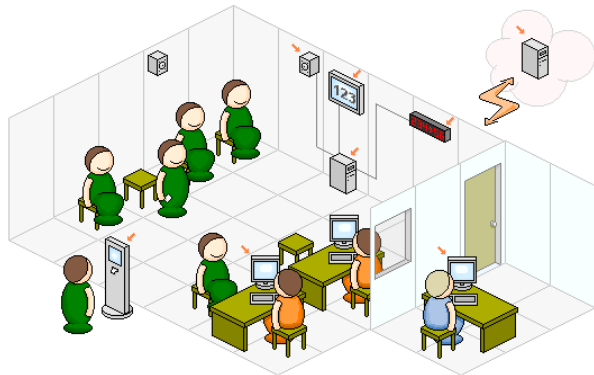


Capita Q is a Queue Management System implemented by Capitalianz that efficiently helps to manage queues in front of service counters.

It can manage Single as well as Multiple Window Queues with Single or Multiple Services.



Automated Token Dispensing Unit issues tokens to the customer so that they can wait at the lounge for their turn without standing in Queues.

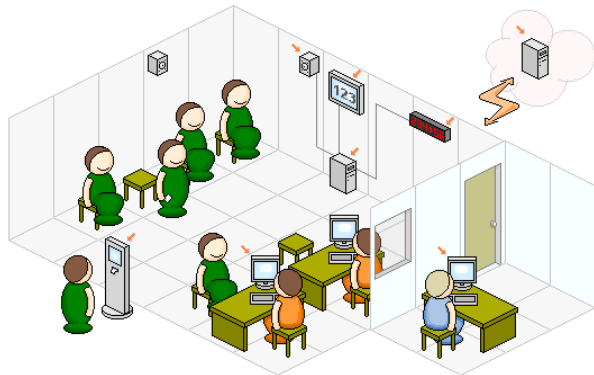


Token Management is on First-In-First-Out basis.



Central Control Unit (CCU):

CCU is the PC system in which the Main Module of TQP Software will be loaded. This SW Module will control the complete operations of TQP.



Token Dispenser Unit (TDU):



This is a separate unit, interfaced to the CCU and contains a 60mm Paper Width, 50mm per Second Print Speed Thermal Printer with Auto-cutter, housed in a Table Top/Wall Hung FRP Cabinet. The cabinet also houses interfacing and controlling circuitry for the TDU.

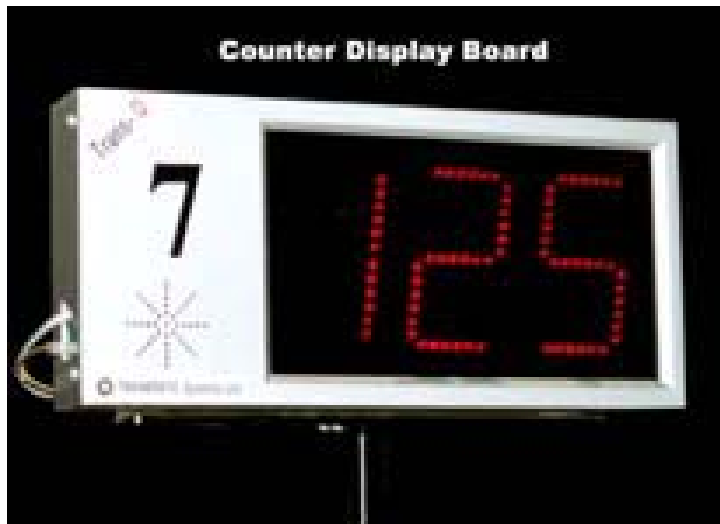
Table Top Units (TTU):

This is for the Counter Operator, to control his/her operations. It contains 4 buttons <NEXT> to call the next token, <ALERT> to alert the Audio Alarm if a Customer does not turn up, <BYEPASS> if a token is to be bypassed due to one or other reason and <SUSPEND> to suspend the Counter to take a little off.



Counter Display Unit (CDU):

This is a Three Digit Large Format LED Display to be located at each counter to display the Token Number being currently serviced at that counter.



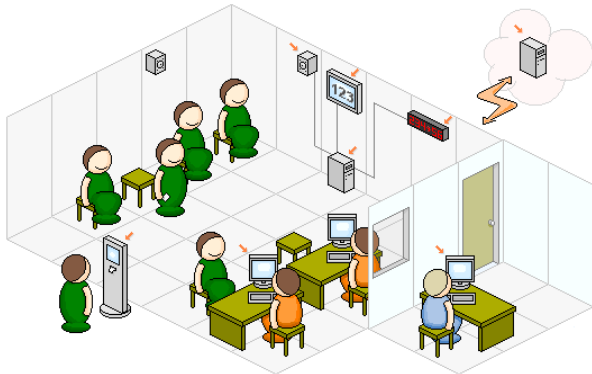
Main Display Unit (MDU):

This is an optional facility, which will be very much essential if there are 5 or more counters and the waiting launch for the Customers is little off the counter lobby.



Software:

TQP has two versions of Software, compatible with Windows 98/2000 OS. The first one is a Single Service Version and can be used in a location where all counters cater to all services and there are no dedicated counters.



The second one is a Multiple Service Version and meant for locations where counters are dedicated for different service. (eg. Cash, Cheque, Card, Ladies, Senior Citizens and so on and so forth).

Thank You

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